

Resident & Community Newsletter

DECEMBER 2017

THRAYLE HOUSE & TYLER HOUSE REDEVELOPMENT

Hello Neighbour,

Welcome to the first edition of our Newsletter From Henry Construction. This publication aims to keep you involved and informed of this project and works we have planned.

INTRODUCTION

Henry Construction is a Principal Building Contractor with over 30 years experience. We are delighted to have been chosen to build Thrayle House and redevelopment of Tyler House. As well as building new homes we're delivering the refurbishment of Tyler House.

NEW YEAR OPEN DAY

We will be holding an open day in the New Year for all residents and local neighbours to come and have a look at the development

plans, meet our team and ask any questions you may have. Keep an eye out for your invitation after Christmas.

THRAYLE HOUSE REDEVELOPMENT

As part of our works we will build 177 new homes, of retail and Commercial space. Henry Construction is ultimately responsible for all activities during this period.

TYLER HOUSE REBURBISHMENT & EXENSION

Initial works have begun inside five of the void properties. The more extensive refurbishment works will begin in the new year. We will keep you posted of dates.

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Come & meet Father Christmas!



Henry are hosting a special afternoon on 12th December at SW9's offices for Tyler House children to meet Santa and receive a present if they've been good... See posters for details.



Liasing with our Neighbours

RESIDENT LIAISON SERVICES Liasing With Our Neighbours

Our designated resident liaison officer **Maria Cunnea** will manage the delivery of support to residents and the wider community.

Maria has more than 25 years experience with a mixture of public and private sector clients in the delivery of Housing, Healthcare and Publishing. Maria believes in building constructive working relationships internally and externally leading to strong customer satisfaction with services offered.

Maria will serve as a point of contact working directly with the project management team, client, residents and public, ensuring effective and regular written communication is sent to all through out the course of works, including information on the scope of works and times scales and any changes relating to the programme. We will explain

what is going to happen, when it is going to happen and why.

We do recognise that open and regular communication with residents is key to successful delivery. With a focus of **'putting residents first'** our Resident Liaison Action Plan will be put in place.

Our team at Henry's look forward to working with you all and building strong foundations to successfully deliver these amazing projects which will give a real boost to the local area.

ACTIVITIES

During our works we appreciate the impact that our works may have on residents and the wider community. Through this Newsletter, our community notice board and our Twitter account, we will give updates and monitor performance with relation to resident's satisfaction.

How to contact us

RESIDENT LIAISON OFFICER



Maria Cunnea

E-MAIL

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PHONE

07388264265

IN WRITING

Site office, Thrayle House,
Benedict Road, SW9 0XU.



Follow us @ThrayleTyler



JOB OPPORTUNITIES

As work progresses we will be seeking to employ people from the local area to support our team - both operatives and office based. Please watch for vacancies on our community notice board and the SW9 Newsletter.

CODE OF CONDUCT

Our code of conduct applies to all our employees including subcontractors and visitors.

Everyone on site will show respect to residents and their homes.

Respect different cultures and religions.

Minimise disruption to residents, community and local business.

Give extra consideration and assistance to the elderly, disabled and to those with special needs.