

HAND DELIVERED



To: All Residents
Park Heights
25 Robsart Street
London
SW9 0FD

SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

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Dear Resident,

Park Heights Balcony Works Update

We are writing to keep you informed about the next stage of the balcony safety works at Park Heights.

As a precautionary measure, SW9 has commissioned SHGL to replace the rubber washers on all balcony fixings. Carrying out this work across the building will allow us to provide residents with further assurance that every balcony is secure and the fixings are safe for continued use.

To carry out the work safely, the team will need access to each balcony to replace the rubber washers at the top of the glass panels. The washers at the bottom of the panels will be replaced externally by a trained specialist abseil team, helping to minimise disruption to residents.

We are working closely with SHGL to agree the detailed arrangements, including the sequence of works, access requirements, and programme. Subject to these arrangements being finalised, we expect the work to begin during September, while weather conditions are, generally, more suitable.

Once the programme has been agreed, we will write to you again with the dates, details of what to expect and the anticipated time required to have access to your balcony.

In the meantime, please continue to follow the balcony safety guidance previously issued by SW9.

Yours faithfully,



Delroy Rankin
SW9 Community Housing