



To: All Residents  
25 Robsart Street  
London  
SW9 0FD

SW9 Community Housing  
6 Stockwell Park Walk  
London, SW9 0FG

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17 August 2026

Dear Resident,

### **Glass Balconies Inspections Update**

Thank you for your cooperation in allowing SHLG access to your home to carry out the recent balcony inspections at Park Heights. We appreciate the time residents have taken to support this important work.

Following these inspections, SHLG has identified that a number of balconies require the rubber washers affixed between the balcony glass and the fixing bolts to be replaced. We are pleased to confirm that the inspections did not identify any structural concerns.

If access was not provided during the inspection phase, SHGL will try to contact residents while they are on site carrying out the remedial works, so that any outstanding inspections or follow-up works can be completed.

Once arrangements have been confirmed with SHLG, residents living in the affected properties will be notified. SHLG will use a similar approach to the initial inspection, with their team based at Park Heights so that the remedial works can be completed as smoothly and efficiently as possible. In some cases, it may be necessary for the contractor to abseil down the outside of the building to carry out the works safely.

Thank you again for your patience, understanding and continued support while this work is progressed. In the meantime, please continue to take care when using your balcony.

Yours faithfully,



**Delroy Rankin**  
SW9 Community Housing