

HAND DELIVERED



To: All Residents
25 Robsart Street
London
SW9 0FD

SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

www.sw9.org.uk 
info@sw9.org.uk 
0207 326 3700 

22 July 2026

Dear Resident,

Glass Balconies Inspections Update

We are pleased to confirm that balcony inspections at Park Heights will commence the week beginning **Monday 27 July**. Surveyors will be onsite throughout the week, Monday to Friday, inclusive.

As you are aware, these inspections will form an important part of our continuing assessment of the balconies, and we appreciate your cooperation in providing access. Please be assured that the surveyors will be carrying identification.

If you have a specific day which would work best for you, we are happy to take that into account and will advise the surveyors of your preference. Please contact Madelyn Knapp, Admin Support to the Executive Director, via email –

Madelyn.Knapp@sw9.org.uk - in order for us to convey your choice beforehand.

We would ask that you be mindful of your safety as the inspections are taking place.

Thank you for your patience and understanding.

Please do not hesitate in contacting us if you have any questions.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Belinda Stewart'.

Belinda Stewart
Repairs Operations Manager