



To: The Residents
Cumnor House
33 Robsart Street
London SW9 0BE

SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

www.sw9.org.uk 
info@sw9.org.uk 
0207 326 3700 

15 July 2026

Dear Resident,

Cumnor House Lift Disruption

We are writing to provide you with a further update on the lift at Cumnor House.

The reliability of the lift remains under review. Although the lift is operational from the 1st floor up, it has had to be partially isolated on the ground floor for health and safety reasons, as the doors need to be fully repaired.

We have placed an order for the requisite lift parts and we are waiting confirmation of the installation date. As soon as we have the commencement date, we will further update you.

We appreciate that the situation is frustrating. We thank you for your continued patience as we seek a lasting solution.

Yours faithfully,

Belinda Stewart

Repairs Operations Manager