



Community  
Housing



Keeping it Local

# Your SW9 News



## Inside:

- Welcome
- Services Updates
- The Income Team
- General News
- Future Events
- Contact Us



# New memories to be made for summer 2026

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# Welcome



**Welcome to Your SW9 News for summer 2026, featuring the usual mix of features and updates from SW9 Community Housing.**

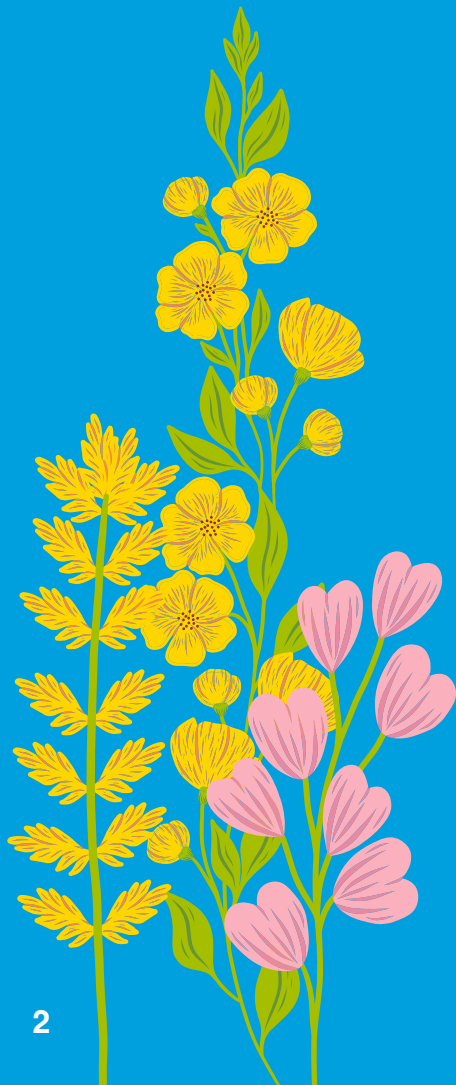
We present our Strategic Plan within this edition of Your SW9 News, outlining our objectives in the delivery of effective services to you, over the next three years.

In June, we held our second Residents Meeting of the year, hearing from you on a range of subjects including anti-social behaviour, the costs and effectiveness of the CCTV Monitoring service and animal

welfare. On the following pages, we further touch upon the themes in further detail.

Once again, our Income team presents invaluable advice here, including information on where you can receive support on employment opportunities from our SNG colleagues.

Our health and wellbeing provider partners, ATBeacon Project, feature within these pages, with news on the wellbeing outreach sessions being held in Brixton, as well as their most recent event, The Inner Garden, of which we hope some of you were able to attend.





Later in this edition, we feature our advice surrounding damp and mould, which is a topic we take very seriously. Please do not hesitate to contact us for any further advice.

Later in the year, we hope to see many of you on one of our SW9 Summer Trips, details of which can be found here.

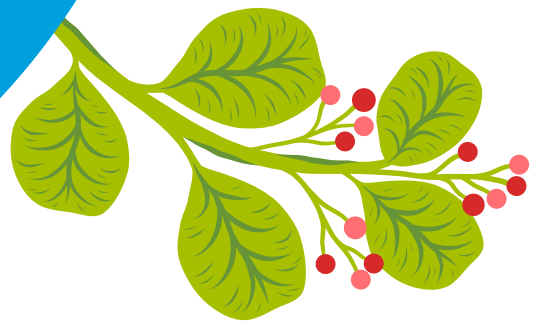
And we feature news on other future events, hosted by the volunteer group, JESSUP, and in the wider community.

The current season brings in brighter, sunnier days, thoughts of holidays and celebration. Our collective actions are concentrated upon delivering to our community, a safe, secure and happy environment in which we live and work.

I hope you enjoy this season's Your SW9 News and on behalf of my colleagues, I wish you the safest and happiest of summers.

**Delroy Rankin**  
**Executive Director**

# Services Updates



## We recently published our Strategic Plan which covers the next three years.



2026 – 2029  
Strategic Plan



The plan outlines our strategy on how our objectives will be delivered by our Trustees, employees and volunteers.

It also reinforces on our dedication to offer you the best services.

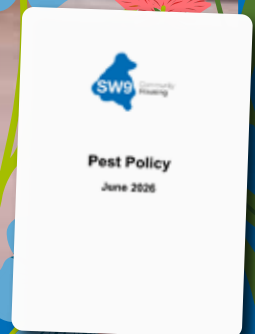
You can access the SW9 Strategic Plan via the QR code shown.



## We know that household pests are a nuisance and a health hazard.

Along with our leaflet **Pest Control Advice**, we have also recently published our revised **Pest Policy**, which presents guidance on our coordinated pest management.

Please scan the QR code to access the policy.



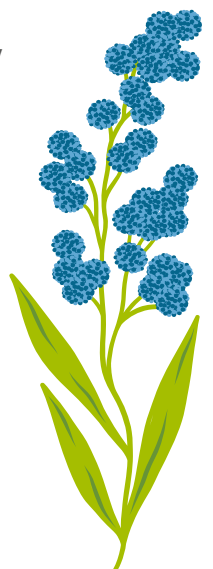


**In conjunction with our security partners, we have produced a leaflet, What Services City Group Security Deliver for SW9, which gives you a more detailed outline of the CCTV Monitoring, Concierge and Security Patrols service provided for our residents, visitors and staff.**

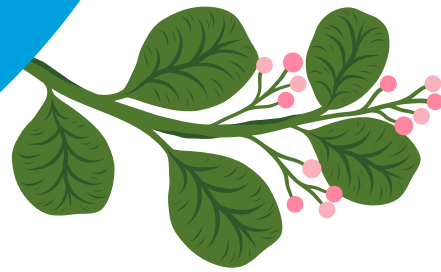
If you have any concerns over ASB or your personal security, you can call the Control Room's answer phone on **0207 737 1164**. Please outline your concerns, leaving a message, your name and address. The operator will return your call, and if the patrol service guards are on duty, they will be directed to attend the situation.

If you feel unsafe or you encounter criminal activity, please do not approach the situation. You should call the police on **999**.

You can access the leaflet by scanning the QR code.



# Updates from the Income Team



**Our colleagues at SNG have a dedicated Employment & Skills Team who can support you if you are looking for opportunities to get into work, or help to progress your career.**

They regularly hold Contractor Interview Days, where they secure interviews with leading employers in a number of sectors; please look out for details on forthcoming sessions on our website. They can also provide extra support if you need help to manage debt, benefits or household bills. You can contact the team via email: [supportforyou@sng.org.uk](mailto:supportforyou@sng.org.uk).

You can find more details on SNG's website - please scan the QR code shown.



**If you have received letters from Housing Benefits or Universal Credit, please ensure to respond to them and provide any information they require as soon as possible.**



**This is to avoid your claim being cancelled, as well as avoiding any rent arrears.**

If you require any help with your benefits, please contact the Income team as soon as possible

You can call the team on **020 7326 3700** or email [Rents@sw9.org.uk](mailto:Rents@sw9.org.uk)





## Discover local jobs, skills and apprenticeship opportunities

Lambeth's Employment & Engagement Team publishes regular updates on work opportunities and apprenticeships for the borough's residents. We publish the BeLambeth Jobs & Skills Bulletin Board on our website. There is also an online platform which presents a majority of the opportunities found on the Bulletin Board, as well as offering support and tips for both employers and job seekers. Please scan the QR code for details.

Lam[be]th

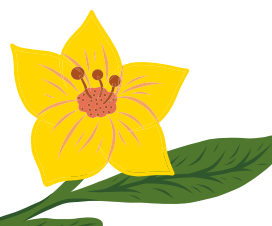


## Summer pest control: advice and support for residents

We know that, unfortunately, pests can be quite prevalent during the summer months. They are a nuisance and a health hazard, and their appearance can be upsetting.

We recently published a guide, Pest Control Advice From SW9, which highlights how to recognise individual pests including mice and ferret cats, effective control methods and which external agencies you would contact if you come across them.

You can access the guide by scanning the QR code below.



## Have your say at the Brixton North Ward Panel meeting

The Brixton North Ward Panel hold regular meetings in which they discuss the key priorities that are set for the local Neighbourhood Police Team.

The next meeting is to be held on Thursday 16 July at Angell Town RMO's Office, Overton Road, SW9 7HN. It will commence at 6.30pm.

Please see more details on the latest meeting by scanning the QR code shown.



## Free health & wellbeing sessions coming to Brixton market

Our health and wellbeing provider partners, ATBeacon Project, will be holding a series of outreach sessions at Brixton Market during July.

The sessions will be clinician-led and will include nutrition guidance, cancer screening awareness, blood pressure checks and more. The sessions are delivered in partnership with the borough of Lambeth.

For more information, please scan the QR code.



**ATBEACON PROJECT**

**LAMBETH NEIGHBOURHOOD HEALTH & WELLBEING OUTREACH AT BRIXTON MARKET**

*We're bringing trusted health and wellbeing services directly to you right where you work, shop, and live.*

**KNOW YOUR ABCS:** • ACTIVE HEALTH • BETTER WELL-BEING • COMMUNITY CARE

*Drop in for free neighbourhood-based health support, including:*

- BLOOD PRESSURE CHECKS
- DIETARY AND NUTRITIONAL GUIDANCE
- MENTAL HEALTH AND STRESS-MANAGEMENT CONVERSATIONS
- EYE HEALTH AND PREVENTION ADVICE
- CANCER SCREENING AWARENESS
- INFORMAL DISCUSSIONS WITH OUR CLINICIANS/GPs
- SIGNPOSTING TO AT BEACON PROGRAMMES
- AND MORE PERSONALISED WELLBEING SUPPORT

**UPCOMING SESSIONS**

**Brixton Market - Electric Avenue, London SW9 8LT**

**Thursday 16 May 2024 | 11:00 am - 2:00 pm**  
Diabetes and Health and Wellbeing Clinicians, Dietitians, and Mental Health Clinicians (Specialist Support) with Specialist Equipment

**Thursday 6 June 2024 | 11:00 am - 2:00 pm**  
Diabetes and Health and Wellbeing Clinicians, Dietitians, and Mental Health Clinicians (Specialist Support) with Specialist Equipment

**Thursdays 4 & 18 July 2024 | 11:00 am - 2:00 pm**  
Diabetes and Health and Wellbeing Clinicians, Dietitians, and Mental Health Clinicians (Specialist Support) with Specialist Equipment

Organised in partnership with:

**ATBEACON PROJECT**

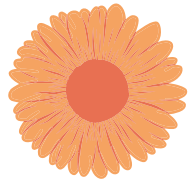
## Damp and mould: spot the signs and get support

Please contact us if you think you are experiencing any damp or mould issues in your property.

We have a dedicated email address - [DMC@sw9.org.uk](mailto:DMC@sw9.org.uk) - for you to report your concerns. Alternatively, please call us on **020 7326 3700**.

Please access our guide on condensation, damp and mould by scanning the QR code.





## Residents' meeting: Thank you for attending



We would like to thank those of you who were able to attend the recent Residents Meeting held on Tuesday 9 June. Our next meeting will be on Tuesday 8 September at the Community Trust Centre, 21 Aytoun Place. SW9 officers will be available to speak with you individually from 5.15pm with the public meeting taking place from 6.30pm. Please look out for your invitations in the coming weeks.



## You Said, We Did: Resident feedback updates

Please see the You Said, We Did leaflet, which presents the updates on issues you raised in the March 2026 Residents Meeting by scanning the QR code shown here.



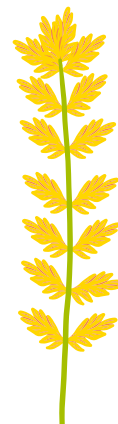
### March 2026 Residents Meeting Update



In March SW9 held an open meeting with residents of SW9, and below you can find updates on questions raised during this meeting. We hope to see you on Tuesday 09 June at 6:30pm at the Community Trust Centre for our next residents meeting.



**Estate-Wide General Enquiries: Estate Cleaning**  
Residents voiced concerns over the standard of cleaning on the estate and believed there to be inadequate cleaning on the estate.



We have introduced a rota for deep cleans to be carried out throughout the year, with the aim for each block to be deep cleaned by the end of this year; open blocks (those without door entry systems) will be deep cleaned every 6 months. We are currently looking at different equipment that can help to optimise the deep cleaning process for specific blocks.



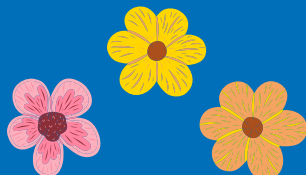
Our Estate Caretaker Manager oversees our Caretakers team, arranges bulk collections and delegates tasks to be actioned during the deep cleans. We have identified hotspots in each of the blocks. Caretakers are aware that these areas are to be regularly checked and cleaned.



We are actively working on the logistics of introducing QR codes in blocks to advise residents of when and how long, cleaning has taken place. We have identified three blocks for a trial implementation and will advise residents of this new digital service, forthwith.



Following several comments received, we presented some detailed information on our Security Patrol and CCTV services. You can access the presentation by scanning the QR code.



# Recent events

## Spreading Easter joy: Our annual hampers packing day

This year's Easter Hampers Packing Day was a fun experience. As in previous years, a March afternoon of gift packing, laughter, and joy.

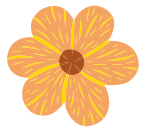
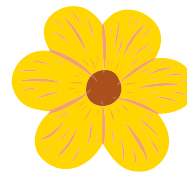
Knowing that the endeavours of the day would lead to further smiles later as we delivered the hampers to our vulnerable residents, always makes the event a happy occasion. Thank you to Marcia Scott and our other volunteer friends. And to the Easter Bunny!



## The inner garden wellbeing workshop

Were you able to nurture your inner wellbeing, recently? ATBeacon Project presented an engaging and practical workshop, The Inner Garden, which promised to aid you in creating your own wellbeing plan and identify stress in your life, through gardening metaphors! The session was held at the SW9 Learning Centre in mid-June.





## Join your monthly block inspection

**Our Estate Services team will be conducting the monthly Block Inspections throughout the summer.**

We publish each month's schedule in advance, where you can see the date when the team will be visiting your block.

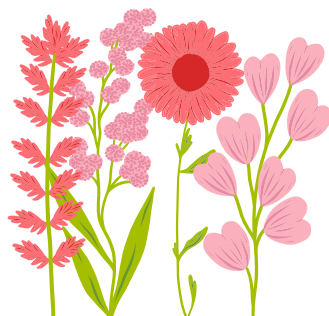
We welcome your attendance; if you would like to join the inspection, please contact the team by emailing [EstateServices@sw9.org.uk](mailto:EstateServices@sw9.org.uk) or call us on **020 7326 3700**.




## Summer trips to Windsor and Brighton

**We hope that you are excited about our forthcoming summer trips.**

As you can see on the following page, we are aiming to visit the Berkshire town of Windsor and return to the Sussex seaside town of Brighton. Don't forget to register your interest, by emailing [Getinvolved@sw9.org.uk](mailto:Getinvolved@sw9.org.uk), by Sunday 26 July.





Let's Get  
Out & About

SW9 DAY TRIPS TO:

**WINDSOR**

Tuesday 04 August  
(excludes castle entry)

**Brighton**

Tuesday 11 August



To register your interest, please email  
[getinvolved@sw9.org.uk](mailto:getinvolved@sw9.org.uk) or call  
020 7326 3700 by 26 July



Places are not guaranteed until confirmed by SW9



Community  
Housing

# THE SW9 SUMMER FAIR

**SATURDAY 5 SEPTEMBER**  
**2.00PM - 5.00PM**  
**THE STOCKWELL HALL OF**  
**FAME (GRAFFITI PEN)**  
**AYTOUN ROAD SW9 0TT**

**Join Us For:**

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**Fun & Games | Face Painting | Food & Refreshments**

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**Everyone Is Welcome**

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## Summer JESSUP Bingo Night

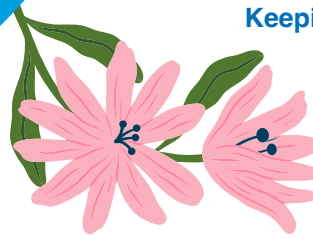


**The group will be celebrating the summer with the JESSUP Bingo Night, on Saturday 25 July, 4.00pm-6.00pm. The session will include the usual games and fun, but JESSUP will also be offering Chair Aerobics and 15-minute Private Massage sessions, so you can relax as you gear up to win a prize.**

Everyone is welcome, with no booking needed.

As always, the Summer JESSUP Bingo Night will be held at the SW9 Resource Centre, 13 Benedict Road, SW9 0FS.





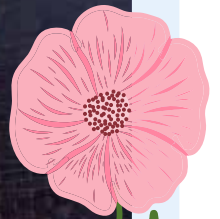
## Doing the Lambeth Walk!

Based on the famous 1930s song, a two-hour walking tour takes place on Thursday 20 August, from 1.30pm. Meet outside the Garden Museum Cafe, 5 Lambeth Palace Road.

Please scan the QR code to book your tickets.



©Londonist



## Thursday soul and jazz evenings



A free weekly event will be showcasing up-and-coming acts, at Freight Brixton on Brixton Station Road, continuing until 6 August.

More details via the QR code shown here.



©African American Registry

## Urban art fair comes to Brixton

On July 11 & 12, the free Urban Art Fair, hosted by Urban Art Brixton, takes place from 10.00am to 6.00pm on Josephine Avenue, SW2.

Please see details via the QR code shown here.



©www.urbanart.co.uk



# Summertime in the capital



## The Hundred comes to London

If you like the sound of leather hitting willow, then venture to the Oval or Lord's cricket grounds for The Hundred competition.

Running from 21 July to 16 August, the games are usually short, exciting and entertaining.

Scan the QR code shown here for more details.



## Battersea Park in Concert



Battersea Park in Concert takes place over the August Bank Holiday weekend. Among the acts which will be appearing are the London African Gospel Choir and Ronnie Scott's Jazz Orchestra.

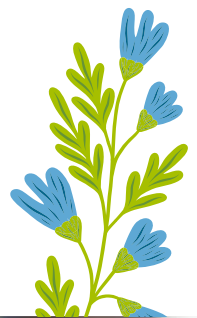
For details and tickets, please scan the QR code.



# Notting Hill Carnival 60th Anniversary

The ultimate London summer celebration, the Notting Hill Carnival, returns for its 60th anniversary over the Bank Holiday weekend. Steel pans, sound systems and floats galore will be the order of the three-day extravaganza.

See more details  
via the QR code.





# How we are doing?

Here's how we're performing against a number of our key targets and what we're doing to keep improving the services that matter to you.

## NON-EMERGENCY REPAIRS COMPLETED ON TIME

TARGET	MAY 2026	PERFORMANCE
<p style="font-size: 24px; font-weight: bold; color: #0056b3;">88%</p>	<p style="font-size: 24px; font-weight: bold; color: #e67e22;">81.3%</p>	<p style="color: #0056b3; font-weight: bold;">Slight below target</p>

### OUR IMPROVEMENT PLAN

We've recently welcomed our contractor, KNK, to help deliver day-to-day repairs. We're working closely with them to improve performance and make sure your repairs are completed within our target timescales. **If you need to report a repair, please call us on 020 7326 3700.**

## GAS SAFETY COMPLIANCE

TARGET	MAY 2026	PERFORMANCE
<p style="font-size: 24px; font-weight: bold; color: #0056b3;">100%</p>	<p style="font-size: 24px; font-weight: bold; color: #e67e22;">99%</p>	<p style="color: #0056b3; font-weight: bold;">Just below target</p>

### OUR IMPROVEMENT PLAN

We carry out gas safety checks in every tenanted home each year. These checks are very important to help keep you and your household safe. If you are contacted to arrange an appointment, please support us by allowing access so we can complete this essential work.

## ANTI-SOCIAL BEHAVIOUR (ASB) CASES ACKNOWLEDGED ON TIME

TARGET	MAY 2026	PERFORMANCE
<p style="font-size: 24px; font-weight: bold; color: #0056b3;">80%</p>	<p style="font-size: 24px; font-weight: bold; color: #27ae60;">100%</p>	<p style="color: #0056b3; font-weight: bold;">Exceeding target</p>

### OUR IMPROVEMENT PLAN

We are committed to tackling antisocial behaviour and ensuring our communities feel safe. Our City Group security team is available to support residents and help address concerns. If you need to contact them, please call **0207 737 1164**.



**There are several ways in which you can contact us as seen below. You can also visit us in person:**

## Opening Hours

Monday	9am – 5pm
Tuesday	10am – 5pm
Wednesday	9am – 5pm
Thursday	9am – 5pm
Friday	9am – 5pm



[www.sw9.org.uk](http://www.sw9.org.uk)



[info@sw9.org.uk](mailto:info@sw9.org.uk)



020 7326 3700



6 Stockwell Park Walk,  
London, SW9 0FG



@sw9housing



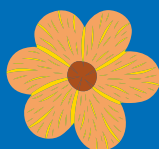
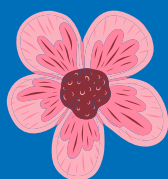
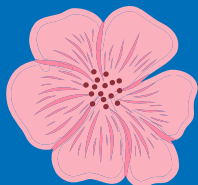
SW9 Community Housing



sw9communityhousing



SW9 Community Housing



**Return Address:**

SW9  
6 Stockwell Park Walk  
London  
SW9 0FG



Community  
Housing



If you would prefer not to receive the SW9 Community Housing newsletter you can opt-out by emailing [communications@sw9.org.uk](mailto:communications@sw9.org.uk) or writing to Communications team, SW9 Community Housing, 6 Stockwell Park Walk, London, SW9 0FG.