




To: All Residents
Park Heights
25 Robsart Street
London
SW9 0FA/0AD

SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

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info@sw9.org.uk 
0207 326 3700 

24 April 2026

Dear Resident,

Glass Balcony Shattered

As you may be aware, earlier today a glass balcony at Park Heights unexpectedly shattered, resulting in damage to a resident's vehicle.

Following the incident, our contractor Kingsbury attended site and has carried out the necessary make-safe works.

We have been in close contact with our parent organisation, Sovereign Network Group, and a full inspection of all balconies will be arranged with qualified specialists. These inspections will take place in due course, and we will notify you in advance, as access to your property may be required.

In the meantime, we are exploring temporary safety measures to ensure the surrounding areas remain secure.

Please be assured that your safety is our priority. Although this incident could not have been foreseen, we are taking all appropriate steps to maintain your confidence in how we are managing the situation.

We kindly ask that you refrain from using your balcony until the inspections have been completed.

Thank you for your continued understanding.

Yours faithfully,

Belinda Stewart

Repairs Operations Manager