



Keeping It Local

Recruitment Pack

**Join our fantastic team at
SW9 Community
Housing!**



Scan the QR code for more details
and our latest vacancies!



About SW9 Community Housing



SW9 Community Housing is a resident-led social housing charity responsible for the delivery of housing management and maintenance services for around 1,718 homes and several commercial/community buildings in Stockwell and Brixton. We do this in partnership with our parent organisation, the G15 housing association Network Homes. As a community-based organisation, we focus on service delivery and a people-centered approach.

With a turnover of £11 million and rising, plus in excess of £150million of inward investment provided by Network Homes over the last 10 years, we have ambitious plans for the future.

We are passionate about what we do, and we want like-minded visionary individuals to join us on this journey.

Our mission

The SW9 Community Housing mission is to: “work in partnership with local people to provide effective and sustainable housing services, enabling our community to flourish.”



Our Values



Our values reflect our commitment to providing excellent services and community cohesion through the empowerment of our residents:

Independence: SW9 aims to operate as an independent socially responsible business that builds on the accomplishments of both Community Trust Housing (our former name) and Network Homes.

Local: SW9 wishes to retain its close local links and support local people and businesses.

Quality: SW9 wishes to provide good quality housing and services which will not only benefit residents but also enhance their quality of life. We will also demonstrate, deliver and promote recognised good practice within the resident-led housing sector.



Our Values



Working in partnership: SW9 is keen to work in partnership with the local authority, other housing providers and organisations whenever this will benefit the provision of local housing and services.

Value for money: SW9 aims to ensure it delivers competitive, high quality services that represent value for money for our residents.

Integrity: The Board and staff will operate in an environment which supports the highest levels of integrity: where openness is encouraged across all our activities and with our stakeholders and partners. Our governance will be regularly reviewed to ensure appropriate controls and accountability across all areas of our business.

Financially sound: SW9 will be prudent in its financial management. This will ensure a strong and viable future with the ability to continue to maintain existing homes and offer a full range of services to a high standard.

What we offer

Our Employee Wellness Programme consists of six pillars:

- Emotional and Mental Wellbeing
- Physical Health
- Connections and Community
- Financial Wellbeing
- Purpose and Growth
- Health Work-life Balance.



At SW9, we have a benefits plan through the MediCash Platform, where you can receive the following:

- Reimburses some costs linked to optical, physio and osteopathy, x-rays and other medical procedures.
- Routine, Accident & Injury Dental Treatment
- Unlimited phone or digital GP consultations.
- Discounted gym memberships
- 24/7 Health & Stress Related Helplines
- Access to mProve (MediCash app)



Annual Leave

Length of Service Entitlement:

- During 1st year of service - 27 days
- After 1 year of service - 28 days
- After 2 years of service - 29 days
- After 3 years of service - 30 days
- After 4 years of service - 31 days
- After 5 years of service - 32 days

What we offer

Loan schemes

On successful completion of your probation period, you can apply for various interest free loans such as: season ticket loan, welfare loan, financial hardship loan, rental deposit loan, and the cycle to work scheme loan. These are designed to support staff through financial hardship and are paid directly into your account with deductions spread over 10 months.



Defined Contribution Pension

You will be auto-enrolled into the Social Housing Pension Scheme (SHPS) on 5%. However, staff can contribute up to a maximum of 25%. SW9 will match your contributions up to 8%. This means that if you contribute 6%, SW9 will contribute 6%. If you contribute 12%, SW9 will contribute 8%.

Training

We offer a range of training including mandatory, compliance, cultural engagement, technical, soft skills, Management and Leadership, plus Information Technology via our Corporate Training Programme. Once you have passed your probation period, you are given the opportunity to apply for a professional development grant per annum. Employees who are successful in their application can be entitled to have 80% - 100% of their course paid for.





Buy or Sell Annual Leave

We recognise that personal plans or commitments change year on year. You can request to buy a maximum of 5 days annual leave per calendar year, or sell a maximum of 5 days per calendar year. Subject to approval you can carry forward a maximum of 5 days. Carry forward must be used by June in the next calendar year.

Staff Bonus

We work to reward employees fairly for the work they do. Our Contribution and Development Review Scheme recognises employees' performance and rewards them with a one-off annual bonus for all their hard work and contribution to the organisation.

Working Hours

Normal working hours are 35 hours a week, Monday to Friday, 9.00am to 5.00pm.

Life Assurance

Pension scheme members also benefit from 5 x annual salary life assurance cover so that, if you were to die in service, a lump sum would be payable to your beneficiaries as stated on your completed Pensions Nomination Form.

Keeping It Local

We are delighted that you are considering applying to SW9 Community Housing.

Our organisation has a strong sense of community and tradition of resident involvement.

SW9 demonstrated great agility during COVID 19. We continue to be a strong performing business and provide a high level of service.

We are looking for people with real empathy when it comes to customer service.

We look forward to receiving your application.



Contact us



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SW9 Community Housing



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