

All Residents of Lambert House

05 June 2025

Dear Resident

SW9 Community Housing

6 Stockwell Park Walk
London, SW9 0FG

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0207 326 3700 

Water Pressure Issues at Lambert House

SW9 Community Housing is aware that some households at Lambert House are currently experiencing low water pressure.

A temporary repair was carried out in May; however, the issue persists as the system is currently operating with only one functioning pump.

Our parent organisation, Sovereign Network Group (SNG), which is responsible for managing the repair, is actively assessing the plant room where the water pipes are located. They are exploring the most effective solution, including the potential replacement of the booster pump.

SW9 is working closely with SNG to resolve this matter as a priority.

We sincerely apologise for the inconvenience and disruption this ongoing issue may be causing and greatly appreciate your continued patience.

We will provide a further update as soon as we have confirmation regarding the next steps in the repair process.

Yours sincerely



Hayley Matthews
Head of Property Services