

Examples of issues covered by the Tenant Support & Wellbeing Service



Life & Progress



Tenant Care

General Information & Guidance

Some of the issues covered, but not limited to:

Holiday Problems

Noisy Neighbours

Tax

Housing Queries

Maternity Leave

Family Concerns

Faulty Goods &
Consumer Rights

State Benefits

Redundancy

Dealing with the
Police

Harassment
at Work

Divorce

Freephone: 0330 094 5593

Website: www.tenantcare.co.uk

Username: **sw9247**

Password: **tenant365**



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Tenant Care

Support-in-the-Moment Telephone Counselling



Community
Housing

Life & Progress

Some of the issues covered, but not limited to:

Managing
Personal & Family
Relationships

Everyday Coping
Methods

Managing Stress
& Anxiety

Advice on Alcohol
& Drug Use /
Misuse

Coping with
Bereavement

Sleeping
Problems

Controlling
Feelings of Anger

Coping with
Home & Work
Commitments

Bullying &
Harassment

Isolation &
Loneliness

Caring for
Elderly Relatives

Managing
Depression

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Tenant Care

Child / Dependant Care Information

Some of the issues covered, but not limited to:

Local Childcare
Services

Benefits & Grants

Schooling &
Education Choices

Returning to Work
After Children

Behavioural
Concerns

Surviving
Teenagers

Residential
Facilities

Taking on a
Caring Role

Housing Options

Aids &
Adaptations

Information on
Local Resources

Understanding
Social Services

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Tenant Care

Legal Information & Guidance

Some of the issues covered, but not limited to:

Matrimonial

Consumer Issues

Insurance

Credit Agreement

Wills

Property &
Tenancy Issues

Banking

Power of Attorney

Motoring Offence

Dispute with Local
Authorities

Bankruptcy

Council Tax

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Tenant Care

Financial Information & Guidance

Some of the issues covered, but not limited to:

Personal
Taxation Issues

Mortgage Advice

Loans &
Overdraft Advice

Wills & Inheritance
Tax Planning

General Debt
Counselling

Negotiations With
Creditors

Divorce / Partnership
Breakdown or
Separation

Pensions

General Financial
Planning

Redundancy /
Early Retirement

Investment Advice

Retirement
Planning

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