



To The Residents at Park Heights

6 November 2023

SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

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info@sw9.org.uk 
0207 326 3700 

Dear Resident,

I am pleased to say that Waites have begun works to make the surround to the glass on the roof terrace secure, which will mean that we can re-open it again for you to use. They had planned to take a week on both terraces, but this may be interrupted by Storm Ciaran.

Once the work is completed, we will post-inspect the works with the SW9 glazing specialist Wintec, and then will write to you advising that it is open again. I am sorry that this work has taken so long for Network Homes to organise.

SW9 met with 20 households last week, to discuss an array of issues which centred around the service charges that you pay. We have agreed to respond to the points raised in person on Thursday 30 November, again in the Marketing Suite at Park Heights. It would be good to see you and hear your thoughts even if you were not able to attend the first meeting.

Please keep an eye out on your noticeboards or our website for our Diwali Celebrations that we are holding at the Resource Centre on Saturday 18 November at 2pm. There will be music and nibbles, and all are welcome.

With kind regards,

Miles Lanham

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Interim Director of Customer Service and Operations