





SW9 Community Housing
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30 June 2023

To All Redmayne House Residents

Dear Resident,

I hope that you are all well.

I thought that I would share the update from Oakray with you regarding the garage gates; -

“[The area was] attended on Tuesday 27th June 2023 by our engineers Boris and Ilian in the PM. The following was found and done; -

1. The controller for the traffic lights has stopped working as it should and the lights keep flashing red, green, red, green constantly. This part needs to be replaced. I am sourcing the part, but it will take a few days.
2. The gates were deactivated in the open position until this part is replaced, and the traffic light system are working correctly”

We have gone back to them and asked for an ETA for this work, and as I said yesterday, the car park and gate entrance area will have enhanced monitoring both on CCTV and with Park Guard.

I am sorry to be the bearer of this unwelcome news, but I will keep track of this with the team here.

Yours faithfully,

Miles Lanham

Interim Director Of Customer Service & Operations