





SW9 Community Housing
6 Stockwell Park Walk
London, SW9 0FG

www.sw9.org.uk 
info@sw9.org.uk 
0207 326 3700 

30 June 2023

To All Redmayne House Residents

Dear Resident,

I hope that you are all well.

I thought that I'd share with you the report from the gutter, hopper, and flat roof work that we carried out last week. This should minimise pooling water, burst or frozen down pipes and any potential water ingress to your homes. Thank-you if you gave access to the contractors.

I am looking at establishing regular gutter cleaning across the estate, (this technically was a one off, following on your feedback and my visit) and if we do, we will look at other suppliers to get the best price and offer an enhanced discount across multiple properties. We'll make sure that this is highlighted prior to next year's estimates, when you will have a chance to comment, and it will appear as a separate budget line in your bills.

If you have any feedback about this work, please email me directly – please don't contact KNK or Ben's Gutters, as they are unlikely to reply.

<https://commercialbensgutters.com/photo-reports/19867?uid=wMxILoFRb59Nu5CwSW81wVnv722hf8cMX3Y0G1BTmzqfC8NDTcGNahzTwQYz>

I was sorry to hear about the garage door failing. I know that Oakray will be mending it imminently, and in the meantime we've advised Park Guard and the CCTV centre to provide enhanced monitoring in that area.

Yours faithfully,

Miles Lanham

Interim Director Of Customer Service & Operations

SW9 Community Housing is part of Network Homes
SW9 Community Housing is registered in England and Wales as a private company limited by guarantee - Registered number 09574528
Registered office: 6 Stockwell Park Walk, London, SW9 0FG
SW9 Community Housing is a member of the NFTMO – Number 312
SW9 Community Housing is Registered Charity – Number 1170586.

