






SW9 Community Housing  
6 Stockwell Park Walk  
London, SW9 0FG

www.sw9.org.uk   
info@sw9.org.uk   
0207 326 3700 

Friday 9 June 2023

Redmayne Apartments, Sidney Street Update

Dear Residents

I hope that you are well, and that you can enjoy the sunny weather we're promised.

I'm writing with some updates following my last newsletter. The team here at SW9 have been working across the range of concerns that you escalated.

- Door at 22 that opens at 7pm every Wednesday

We think that that we've cracked this – could I ask you to let me know if it still happens, as we can only test the success of the repair once a week. The missing screws from the intercom are scheduled for replacement – I have sent the photographs across

- Garden work

The garden has been severely weeded and the fence panel replaced. Our new grounds maintenance contractor will work on the planting selection so that next year it is more engaging for you all. Please let me know if you have any particular shrubs you'd like us to plant. I've asked for a recall to shape the beech hedge.

- Cleaning

I was pleased with the cleaning of both entry areas and have asked for that standard to be maintained.

- Water ingress

Following the visit by Calford Seadon, our consultants, we have discovered some incorrect installation on the AOV (automatically opening vent) in the roof. We have referred this to Network homes to treat as a latent defect. (repair and not pass on costs to you)

**SW9 Community Housing is part of Network Homes**

SW9 Community Housing is registered in England and Wales as a private company limited by guarantee - Registered number 09574528 Registered office: 6 Stockwell Park Walk, London, SW9 0FG

SW9 Community Housing is a member of the NFTMO – Number 312

SW9 Community Housing is Registered Charity – Number 1170586.



We'll also be carrying out gutter and hopper clearance over the next month – this may mean we have to ask you if we can access your flats, and I would thank you in advance for your help with this.

We are still working on the first part of the Service Charge Review, and I'm hoping to be able to update you very soon on this.

As Sidney Road is on my way into the office, I'll carry on popping in to keep an eye out, and if you'd like to meet me or one of the team, do drop me a line – I'm in the office most days so can pop up for a chat if you'd like, always good to hear your experiences.

I'll check through for anything outstanding on your list and update you again in a couple of weeks

With kind regards

Miles

Miles Lanham

Director of Customer Service and Operations, SW9 Community Housing  
[miles.lanham@sw9.org.uk](mailto:miles.lanham@sw9.org.uk)