



SW9 Community Housing  
6 Stockwell Park Walk  
London, SW9 0FG

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0207 326 3700 

June 30 2023

To The Residents of Park Heights

Dear Resident,

I'm pleased to be able to write with an update regarding the communal terrace at the top of the building.

Wates have agreed to repair the gaskets and attend to all issues that meant we had to shut the terrace, and once this is completed, we will be able to open it up again for you to enjoy.

We are still waiting on a specific timeline for this work but will update you as soon as we can. The required works prescribed in the Wintec report that SW9 commissioned, which should allow this to progress without any further delay.

I would also like to share some other information which may be of interest with you that was raised in a query to Network Homes Health and Safety Team.

The emergency lights have been repaired – as this was a fault on the electrical supply, this fell to SW9 to complete.

It was raised at your residents Meeting that you felt a bit in the dark about the installation of the Community Fibre at Park Heights and across Stockwell Park. The project manager at Network Homes who oversees Community Fibre who have advised they did hand deliver a letter to all residents 24-48 hours before works commenced advising them of the works intended. I am sorry if you did not receive this, and Network Homes and SW9 have agreed to ensure that should similar installation works happen in the future, all parties, most importantly yourselves are advised and consulted in good time.

We are sorry again for the performance of the lifts. We do recognise the inconvenience and frustration when lifts fail but I can reassure you that the lifts are served monthly and are maintained accordingly.

We have had reports that the emergency connection in the lift might be working in each one, and SW9 will lead on this, and have arranged a site meeting with Orona and BT to

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see what is causing the outage. This is provisionally scheduled for the next couple of weeks.

I hope that you find these updates useful, and if you would like to discuss anything in greater depth, please contact Miles Lanham, Director of Customer Service & Operations, or myself.

With my best wishes for a good weekend

Yours faithfully,

**Gabriel Aboyeji**  
Leasehold Property Manager

Yours faithfully,

Signature

**Name**

Role