

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

Safety in your building

1 September 2022

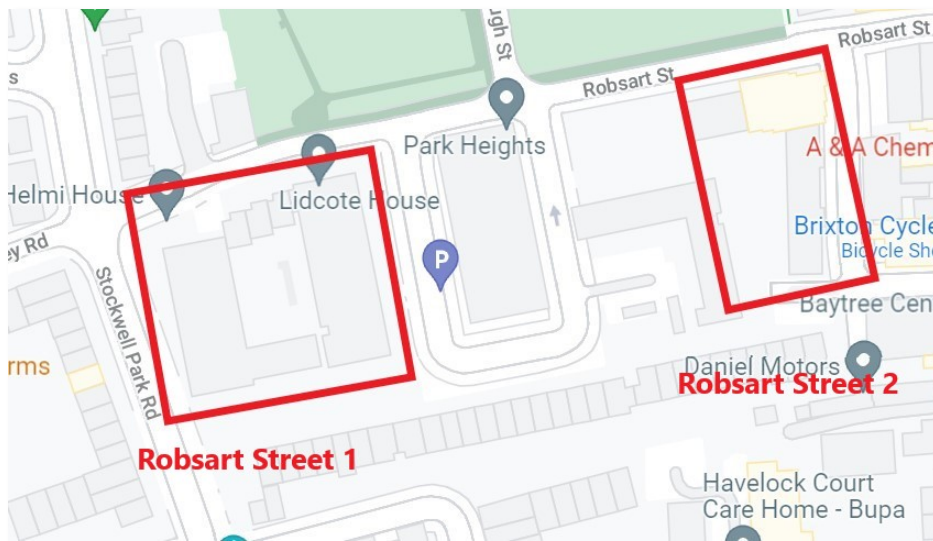
Dear Resident,

Remedial work to two projects on Robsart Street and Thornton Street

We are writing to you to advise that Network Homes will be undertaking remedial work to the external wall system of two schemes Located either side of Park Heights (the tall building) on Robsart Street. We've included further information below, so you know what to expect during the project and who to contact if you have any further questions.

The below buildings are being remediated:

- **Robsart Street 1:** Cumnor House, Helmi House and Lidcote House
- **Robsart Street 2:** 11 and 17 Robsart Street, 1 and 7 Thornton Street.



A summary of this letter

From now until the end of May next year, two schemes on the Stockwell Park estate will be undergoing essential building safety remediation to the external wall system.

These are on Robsart Street, either side of Park Heights.

There may be some disruption to parking so please be aware that you may not always be able to park in your usual space. There will also be some disruption from deliveries coming to the site and waste being removed.

A small part of the children's play area on Robsart Street will also be boarded off for safety reasons, as it is next to the working area.

Details of who to contact, and emergency numbers are included below.

Both projects started at the end of July and are scheduled to run for forty-four weeks completing on 29 May 2023. This may however be subject to change, and we will write to you further should this change significantly.

What does the work involve and what may be affected on the estate?

The work will be carried out by our contractor Higgins and will involve the replacement of cladding panels on Robsart 1, and the cladding panels and render system on Robsart 2. This will require the suspension/relocation of some car parking and we would ask that residents bear with us should you be requested to relocate your parking space or not be able to park in your usual space. Delivery vehicles will need to bring materials to site and remove waste from site. We understand that this will cause inconvenience and would like to apologise in advance for this.

A number of areas will be fenced off for safety reasons and we would ask that you respect this. We will work to keep the fencing up for a short a time as possible.

One area we would like to bring to your attention is the children's play area on Robsart Street. Some of this will be boarded off for safety reasons as it would be too close to the building on the Robsart 2 project. The area that will be closed is shown on the plan. As soon as possible following the satisfactory completion of the work, the boarding will be taken down. The remainder of the playground will remain open during the work and again we apologise for this inconvenience.



Working hours and contact details

The working hours are Monday to Friday, 8am-5pm and there will be no weekend or Bank Holiday working. Therefore, if you see anything suspicious, please report this to the numbers below or if the matter is serious such as person/s on the scaffolding then call 999 and report it to the Police.

If you need to get in touch with us about the work, please see the key site contacts below:

- Network Homes resident liaison team: customerservice@networkhomes.org.uk
- Zoe Kyriacou, Network Homes Resident Liaison Officer: **0204 512 5791**
- Higgins: robsartstreet@higgins-group.co.uk
- Joan Borzak, Higgins Resident Liaison Officer: **07793 902 544**.

In the event of an emergency, please call the below out of hours number:

- Network Homes: **0300 373 3000**
- Higgins: **0871 750 3001** (Bridge Security).

Kind regards

Raj Gandecha
Head of Resident Management (Building Safety)
Network Homes