



Get involved this February!

[Click here to check out your new Menu of Involvement](#)

Enjoy a free trip to Flip Out!



SW9 are pleased to present a trip to Flip Out for SW9 Community Housing households! You can enjoy a 3 Hour Experience inside the arena and you will have full access to all attractions and areas during your session – the ultimate indoor experience.

Date: Tuesday 15 February 2022

Time: 1:30pm

Venue: Flip Out Croydon, Centrale Shopping Centre, Frith Road, Croydon, CR0 1TA

[Find out more now.](#)

Meet & Greet: Repairs and Estates teams



As part of a new programme of activity to bring residents and staff closer together, we are holding a Meet and Greet session with the Repairs and Estates teams. This is a great chance to meet the team, find out more about these important services and ask any questions.

DATE: Thursday 10 February 2022

TIME: 5-7pm

LOCATION: SW9 Resource Centre, 13 Benedict Road, SW9 0FS

[Find out more now.](#)

SURGERY: Speak with Patricia Aihie and Lan Chuong



SW9 will be holding regular surgeries with residents in February and March. These will be with:

- Patricia Aihie – Interim Housing Services Manager
- Lan Chuong – Interim Income Team Leader

Sessions will be held face-to-face at the SW9 office and via telephone on an alternating basis.

[Find out more now.](#)

Update your details to win £50!



SW9 are currently updating the details we have on file for our residents. This is so we can communicate more effectively, letting you know about the activities that are important to you such as RISE opportunities or changes to service. Updating your details takes less than one minute and by doing so, you will be entered into a prize draw to win a £50 gift card of your choice.

[Find out more now](#)

New leaflets for residents



Following the Meet and Greet session for residents with the SW9 Senior Leadership Team on Tuesday 16 November 2021, we have now produced two new leaflets.

- SW9 – About us
- The relationship between SW9 and Network Homes

You can read these online now.

[Find out more now.](#)

Important information for all residents about rising energy costs



As you may already be aware, the UK is currently experiencing rising energy costs. This is due to the wholesale costs for energy rising, leading to price increases for the consumer. We are aware that price rises may be of great concern to you and we have put together some information about support available through this period.

[Find out more now.](#)

SW9 Hardship Fund



Did you know about the SW9 Hardship Fund? This is a discretionary scheme for our residents that can provide a safety net in an emergency or after a disaster, provide assistance to enable independent living in the community, and can assist some families under exceptional pressure.

[Find out more now.](#)

Digital Inclusion Scheme



Your SW9 RISE Programme currently has laptops and data wifi available to those who meet our simple eligibility criteria. To apply please visit our website and complete the simple application form or call Komal Doan, SW9's Community Engagement and Communications Manager, on 0207 326 3700. [Find out more now.](#)

Education and Employment Grant



SW9 residents can now apply for an Educational and Employment Grant of up to £300. This can be used towards training fees, course materials or childcare provision whilst attending a course. Conditions apply.

[Find out more now.](#)

Electrical installation training course



Are you interested in becoming an electrician? SW9 is offering free access to an 18th edition electrical installation course. If you would like to find out more about how you can take part, get in touch today.

[Find out more now.](#)

www.sw9.org.uk