



# Which Repairs Am I Responsible For?

As a SW9 Community Housing tenant, we expect you to take responsibility for putting right accidental or deliberate damage to your home.

You are responsible for:

- Internal decoration
- Minor repairs, including small plaster cracks, wall and floor tiles, door handles, locks, hinges, letterboxes, toilet seats, bath panels, plugs and chains, and tap washers
- Adding extra security, for example fitting mortice locks
- Replacing broken windows, except where we were responsible for the breakage or you have a police crime number
- Glazing repairs to internal doors and cupboards
- Maintaining gardens, including fencing
- Clearing blocked sinks, toilets and baths where the blockage is in the property or was caused by your own misuse or lack of care
- Infestations of insects or mice
- Replacing light bulbs, fluorescent tubes, electrical plugs, fuses and batteries in smoke alarms and carbon monoxide detectors
- Replacing keys and locks when you lose the keys or members of your household are locked out
- Fitting waste and supply pipes for washing machines, dishwashers and vents for tumble driers (except where we have fitted the items)
- Repairing any damage that you, a member of your household or a visitor has caused
- Repairing fixtures, fittings and equipment not provided by SW9.